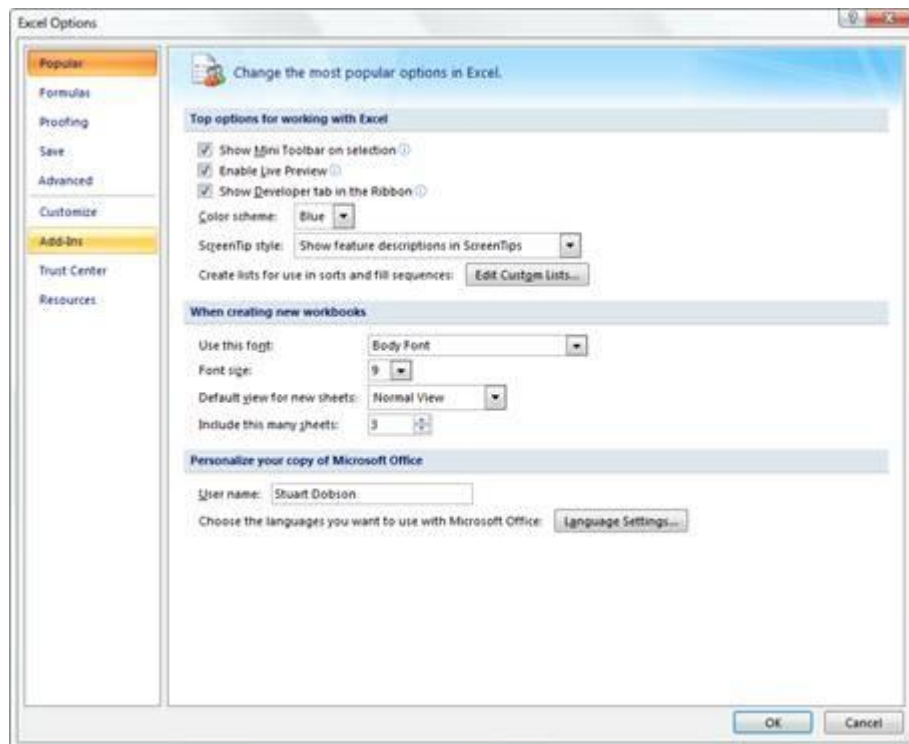


Atlas Ribbon not showing in Excel

The add-in was probably disabled, marked as inactive or not properly registered.

Resolution

1. Click the Office Button at the top left corner of Excel
2. From the menu that is shown, click the button Excel options
3. Click to select Add-ins:



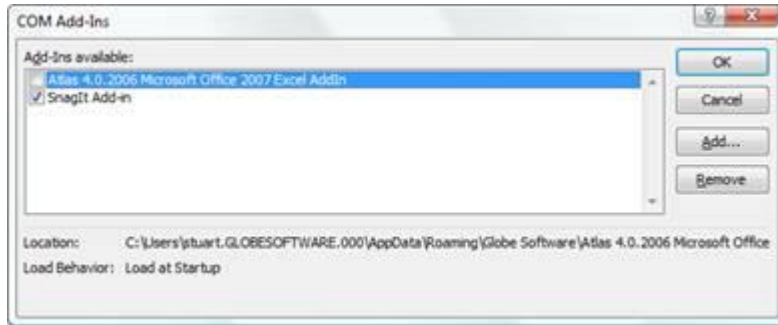
4. At the base of the add-ins form, use the drop-down list to select Disabled items:



- Click Go..
- When the form of disabled items appears, you will see a list of add-ins Excel has disabled. If Atlas is one of these, click to select it from the list and then press the Enable button
- Close the Disabled items form
- Use the drop-down list from step 4 (manage) to select COM add-ins:



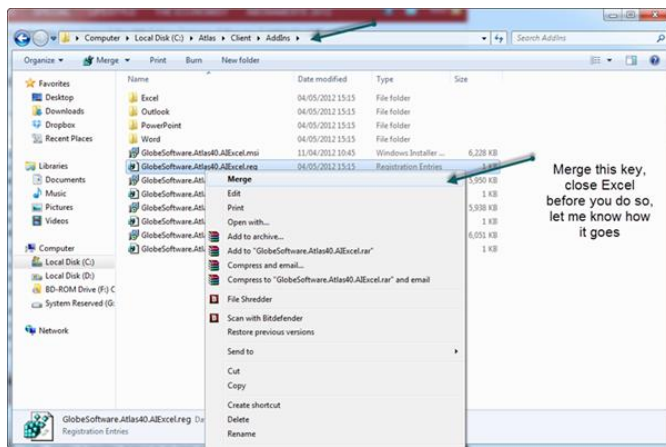
- Click Go...
- The Atlas add-in will now be in this list and will be un-ticked:



- Tick the Atlas add-in and then click OK
- The add-in for Atlas will re-appear.

On occasions it the add-in might not be disabled, but instead, marked as inactive. In which case, simple follow steps 8 through 12, above.

2). Browse to where the Atlas Client is installed and execute the following:



3). If the two above solutions do not fix the problem, reinstall the Atlas Client (with administrator privileges).

Post your question to the Atlas Forums or follow our social pages for regular updates.

