

Mismatch in versions between the client server

Symptoms



Resolution

When a user reports that he/she receives the above error (either at logon or while running a report) – key word: “mismatch”, it means Atlas was partially upgraded, for e.g., the user only upgraded the Atlas Client and the Atlas Server is still on the older build. The solution is to upgrade the Atlas Server also, so that the Atlas Client and Server versions match.

Post your question to the Atlas Forums or follow our social pages for regular updates.

